

City of Blaine
Request for Council Action
Meeting Date: 5/13/19

Subject: Cues Software Purchase

Department: Public Works

Prepared By: _____

Agenda Location: Consent Agenda Council Action Unfinished Business

Attachments:

1. Price quote and product detail.
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Background/Summary:

Needed to identify a software system to bring the results of the Cues camera scans into our GIS system. With the start of the pipe inspection program Public Works wanted a way to add the captured information to the City's GIS toolset. Worked with current GIS consultant on recommendation and specifications' needed to obtain desired results. The software will reduce field time by collecting the information in one site visit and office time for processing different sources of data. This software is considered proprietary as the only available package that fully integrates both ESRI (GIS Software) and Cues (Sewer Camera).

Budget Implications: Current Budget New Budget Request Non-Budgetary

GraniteNet ESRI Interface System components, support, implementation, and training not to exceed \$18,500.00. Software will be funded out of PW Administration Budget.

Recommendation:

Staff recommends City Council approve the purchase of GraniteNet software as proposed.

Reviewed By:

City Manager _____ Finance Director _____ City Clerk _____

The Standard of the Industry



January 04th, 2019

Ravyn Whitewolf
City of Blaine
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Blaine, WA 98230
Office: (360) 332-8820
RWhitewolf@ci.blaine.wa.us

RE: GraniteNet Software Quote

Ravyn Whitewolf:

Thank you for the opportunity to quote the GraniteNet Asset Inspection and Decision Support software platform from CUES, the most trusted brand in North America for pipeline inspection technology.

For more than a decade, CUES has supplied the industry with the most innovative and extensible software platform available to help utilities and contractors alike achieve their regulatory and productivity goals. Our clients demand software that is able to be customized to meet their needs while supporting the process flows unique to their organization. GraniteNet offers unmatched flexibility to create many different types of inspections in addition to CCTV assessments such as cleaning inspections, smoke test inspections, GPS surveys, inclination surveys, hydrant inspections, light pole inspections etc. Additionally, this new software platform offers a very simple User Interface to allow people to quickly become proficient users, often in a matter of minutes.

For those organizations that desire more advanced capabilities such as GIS map (ESRI/Cartegraph) integration, CMMS integration (Cityworks, Maximo, Infor Hansen), User Management controls, enterprise database support (Oracle & SQL), a Web-based Portal, custom Scoring formulas, etc., the CUES GraniteNet software platform can meet the needs of the City of Blaine now or in the future as the requirements evolve.

The following is a short description of each GraniteNet software package and the suggested optional modules to be included in the software package for the City of Blaine.

Please feel free to contact us with any questions, comments or concerns.

GraniteNet ESRI Interface Module

Developed by CUES as a registered business partner with ESRI, this optional module for GraniteNet allows users to be able to point and click on an asset from within the GraniteNet integrated map. After clicking on the asset, the asset and inspection panes are automatically populated with the asset's attribute information. The operator may initiate an inspection by simply selecting the asset on the map and right-clicking. The GraniteNet ESRI Interface also provides the ability to create a new asset in the field. The system is able to collect, store, display, manipulate and analyze data, and then link the information to the ESRI ArcGIS map file. The software provides a chronological record of every inspection completed on the asset.

GraniteNet Office Software License

Used primarily by engineers and supervisors, the Office Edition allows CCTV inspection records to be edited and changed upon subsequent review. This edition has the ability to generate reports, allow users to modify inspections and observations gathered in the field, synchronize inspections, capture images from playback, view mapped data, and import/export map data.

GraniteNet ESRI Import Module

This optional module for GraniteNet provides a bi-directional interface between ESRI ARCGIS 10.X and the GraniteNet software. This module enables GIS features to be imported directly into GraniteNet where they can be used to verify and validate the location of utility assets.

GraniteNet ESRI Implementation

The implementation service of ESRI maps and map data within CCTV operations includes integration consultation, documentation, and training with the client's office staff by a CUES software division implementation specialist in accordance with the unique business requirements of the organization. CUES will work with an appointed resource/project manager from the organization to define the goals and then collaboratively create the standard operating procedures desired by the organization. Before a CUES technical resource is assigned to the implementation project, a GraniteNet ESRI Pre-Implementation Checklist must be completed by the client and submitted to CUES. Once it is received by CUES and verified that all prerequisites are met to begin the work, the appropriate implementation specialist Project Manager from CUES will be assigned to the client and the project shall be scheduled based on the order in which the Checklist was received. Due to the fluctuating availability of resources needed by both parties to complete the implementation, the actual start date for the project may vary. Generally, CUES is able to start implementations within a reasonable period from the date of receipt of a completed Pre-Implementation Checklist, but there are exceptions and no guarantee can be made as to the exact date for when the project will kick off. CUES, however, will make every effort to quickly and efficiently initiate the implementation services as soon as possible.

GraniteNet Office Annual Support Plan

The annual Support Plan provides the following technical support services to ensure continuous productivity and up time in the field:

- Perpetual, free upgrades available online for download for the most current versions of your GraniteNet Software to match the latest Microsoft Windows version you may have including the latest technical documentation
- Professional telephone support Monday through Friday 8:00 AM to 5:00 PM ET
- Remote Online Technical Support**
- Access to online support services including FAQ's, the CUES knowledge base, User Forums and Video Tutorial
- Online review sessions with support specialists at pre-scheduled, mutually convenient times to review the proper use of the software including advanced administration and best practices

**Additional charges not covered by the Support Plan may apply such as hardware upgrades, data conversion services and re-implementation fees*

***Certain elements of the support plan requires internet access*

Pricing follows on next page.

Part#	GraniteNet Software & Services	Price	Qty.	Subtotal	Discount	Actual
New Asset(s) or Existing Asset(s) are shown in <i>blue italic</i> below for reference						
GN521	GraniteNet ESRI Interface Module <i>502995</i>	\$7,895	1	\$7,895	(\$790)	\$7,106
GN904	GraniteNet Office Software License including: Core Advanced, Core Advanced Features, Core Basic Features, Main Inspection Module, Video Indexing Module, Still Image Capture Module, Data Transfer Module, Management Console, CUES Standard Module <i>NEW</i>	\$1,250	1	\$1,250	(\$125)	\$1,125
GN523	GraniteNet ESRI Import Module <i>NEW</i>	\$2,005	1	\$2,005	(\$201)	\$1,805
GN576	GraniteNet ESRI Implementation <i>NEW</i>	\$4,500	1	\$4,500		\$4,500
GN538	GraniteNet Office Annual Support Plan <i>NEW</i>	\$350	1	\$350		\$350
8800002	On Site Training <i>NEW, NEW, NEW</i>	\$703	3	\$2,109		\$2,109
					Grand Total	\$16,994

Terms: Net 30
 FOB: Destination
 Delivery: As Required
 This quote is valid for 60 days.